

Toni-Anne McDonald

I am a self-motivated indoor gardener with a family background in horticulture and experience in community garden fairs.



Skills Summary

Ability to Identify Poor Growth
Ground Maintenance
Critical Thinking
Propagation
Staff Training
Pest Control
Tool Maintenance

Work Experience

Patient Services Rep Envision Physician Services Nov 2019 - June 2020

- Assisted patients in payment planning and screened for financial assistance and guided them in obtaining aid.
- Deescalated necessary calls and rerouted to coworkers who could assist promptly.

Keyholder Godiva Chocolatier Aug 2017 - Sept 2019

- Trained new employees and encouraged open communication.
- Handled operational procedures.
- Identified issues with working conditions and reported to management.

Educational History

Community College of Phila. Associates of Arts Jan 2016 - May 2018

- GPA 3.6
- Graduated with High Honor as a member of Phi Theta Kappa

Temple University Bachelor of Arts Aug 2018 - Undecided BA Entrepreneurship

- Fall 2018 Deans List

Hobbies

- Indoor Gardening
- Cooking
- Travel
- Photography
- Reading
- Meditation

Contact me at:

Address: Philadelphia, PA, 19131
Email: mcdonaldtonianne@gmail.com
Telephone: 267-912-8470

